

Dear Patent,

Before your scheduled appointment please download the following app called Mac UC (see picture below). Click on **Install** button. To save time please install this APP before your appointment time and day.

During the appointment time our office personnel will call you and give you a **meeting ID number** to join the video chat exam with the provider you have appointment with. You will open the app and click on **JOIN** and we will give you a meeting id number. In the name section you can enter your name.

Click on the link below to go to installation web page. This app works for all Android and Samsung phones only.

[https://play.google.com/store/apps/details?id=com.metaswitch.cp.Accession&hl=en\\_US](https://play.google.com/store/apps/details?id=com.metaswitch.cp.Accession&hl=en_US)

Click on the INSTALL. DOWNLOAD this software:



At the time of appointment click on this app icon and it will give you JOIN option.

## MaX UC

Metaswitch NetworksCommunication

**E**Everyone

**If you have Apple iPhone or Ipad go to the link below: Click on the M icon to download**  
<https://apps.apple.com/us/developer/metaswitch/id325072030>

Any questions gives us a call.

Thank you.

813-926-4058